



CPP20218

CERTIFICATE II IN SECURITY OPERATIONS

This Course is subsidised under the 2020-2021 Queensland VET Investment Plan administered by the Department of Employment, Small Business and Training's (DESBT)



DESCRIPTION

One of the most sought-after Security courses in Brisbane, the Certificate II in Security Operations reflects the role of a security officer, responsible for maintaining safety and security by patrolling, protecting or guarding property while unarmed, and screening entry, monitoring behaviour and removing persons from premises.

This qualification is intended to align with the following occupational licencing outcomes:

- Security Officer – Unarmed Guard
- Security Officer – Crowd Controller

Security Officers work alone or provide leadership in team environments, operate under limited supervision and use judgement and discretion in unpredictable work contexts with some accountability and responsibility for their own outputs, work and learning.

CAREER OUTCOME

- Security Officer
- Unarmed Guard
- Crowd Controller

FEES

Domestic Full fee: **\$1100**

Co-Contribution Fee under Qld **Certificate 3 Guarantee Program:**

- Non – Concessional Student: **\$ 4.00 PER UNIT - \$56.00**
- Concessional Student: **\$ 2.00 PER UNIT - \$28.00**

MODE OF DELIVERY

- Face to face

DURATION

12 Months

LOCATION

QLD: Logan Central

STUDENT ELIGIBILITY CRITERIA

To be eligible for the **Certificate 3 Guarantee program**, individuals must:

- Be aged 15 years or over
- Be no longer at school (with the exception of school students in Years 10, 11 and 12 undertaking a VET in School (VETiS) program — see the VETiS fact sheet for more information)
- Permanently reside in Queensland
- Be an Australian citizen, Australian permanent resident (includes humanitarian entrant), temporary resident with the necessary visa and work permits on the pathway to permanent residency, or a New Zealand citizen
- Not hold, and not be enrolled in, a certificate III or higher-level qualification, not including qualifications completed at school and foundation skills training.

STUDENT INFORMATION:

- You will be enrolled with SITS directly and NO third-party arrangements are made.
- As a condition of receiving this funded training, you must complete a Student Employment Survey within three (3) months of completing or discontinuing their training and return to SITS.
- You will no longer be eligible for a government subsidised training place under the Certificate 3 Guarantee once you complete a certificate III level vocational qualification.
- SITS will take every possible action to ensure we support you throughout your training and assessment process. If at any point through-out your course you require any assistance or support, please discuss these needs with SITS staff and we will do our best to help. If you have any special needs, including Language and Literacy, learning, mobility, visual impairment or hearing please notify staff prior to enrolment to allow us to cater for your needs. SITS support services available to assist students to complete training. If you do not notify us of any condition that may affect your learning, we will not be able to assist you if the need arises.

REFUND POLICY

The policy of the organisation is at all times to be fair and equitable to registered students. Applications for refunds can be made to the Director or CEO of the organisation.

Certificate 3 Guarantee Program

Certificate 3 Guarantee Co-contribution refunds must be requested in writing 7 days prior to withdrawal. Withdrawal request must be made on the Withdrawal Request Form. This must be signed by the student and where applicable, referring 3rd Party. Units will be refunded on a unit-by-unit basis for all non-commenced units. Refunds will be processed via Electronic Funds Transfer (EFT) 7 days after the request has been received.

SITS will ensure that it will assist a student to complete the qualification once the student has enrolled with the organization

RPL/CT

Recognition of Prior Learning

Students may be eligible to apply for recognition of their chosen qualification by providing evidence of their previous training, employment experience or other life skills that meet qualification requirements. Successful applications may result in a reduced training time.

Credit Transfer

Students may be eligible to apply for credit transfer. This is where you can provide evidence of previous studies where there is equivalence to the units of competency within the course. *(Please refer to student handbook).*

QLD LICENSING REQUIREMENTS

To be eligible for a licence, you must:

- Be 18 years or older
- Not pose a risk to public safety
- You are not eligible for a licence if you have been convicted of a disqualifying offence in the past 10 years, where a conviction was recorded.
- You must also tell Office of Fair Trading if you have been found guilty of a disqualifying offence in the past 5 years, where a conviction was not recorded (this is known as an 'unrecorded finding of guilt').

The department may ask you for further information so they can assess if you are a suitable person to hold a licence. For detailed information on Security Licence QLD – please check with Office Fair Trading Application for a security provider licence.

UNITS OF COMPETENCY

Total number of units = 14

- **14 core units of competency**

These are listed below:

| UNIT CODE | UNIT NAME |
|------------|--|
| CPPSEC2101 | Apply effective communication skills to maintain security |
| CPPSEC2102 | Apply legal and procedural requirements to work effectively within a security team |
| CPPSEC2103 | Apply WHS, emergency response and evacuation procedures to maintain security |
| CPPSEC2104 | Apply risk assessment to select and carry out response to security risk situations |
| CPPSEC2105 | Provide quality services to a range of security clients |
| CPPSEC2106 | Protect self and others using basic defensive techniques |
| CPPSEC2107 | Patrol premises to monitor property and maintain security |
| CPPSEC2108 | Screen people, personal effects and items to maintain security |
| CPPSEC2109 | Monitor and control access and exit of persons and vehicles from premises |
| CPPSEC2110 | Monitor and control individual and crowd behaviour to maintain security |
| CPPSEC2111 | Apply security procedures to manage intoxicated persons |
| CPPSEC2112 | Apply security procedures to remove persons from premises |
| CPPSEC2113 | Escort and protect persons and valuables |
| HLTAID003 | Provide first aid |

CONTACT US

Step Into Training Services (SITS)

RTO No 91533: CRICOS Code 03474G

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