



SIT30616

CERTIFICATE III IN HOSPITALITY

This Course is subsidised under the 2020-2021 Queensland VET Investment Plan administered by the Department of Employment, Small Business and Training's (DESBT)

DESCRIPTION

Our **SIT30616 Certificate III in Hospitality** is the ideal pathway into the booming and ever-evolving Australian food and hospitality industry.

This qualification will teach you critical skills and train you to work in a variety of hospitality-related roles. With successful completion of the course you will have the ability to find work within the hospitality sector, whether that be in accommodation services, dealing with food and beverage, etc.

Plus, you will learn the essentials such as how to handle food safely, make coffee, serve customers, provide table service and much more.

CAREER OUTCOME

- Front Office Assistant
- Function Attendant
- Function Host
- Gaming Attendant
- Guest Service Agent

LOCATION

QLD: Logan Central

FEES

Domestic Full fee: \$1500

Co-Contribution Fee under Qld Certificate 3 Guarantee Program:

- Non – Concessional Student: **\$ 2.00 PER UNIT - \$30.00 TOTAL**
- Concessional Student: **\$ 1.00 PER UNIT - \$15.00 TOTAL**

DURATION

12 Months

MODE OF DELIVERY

- Face to face
- Workplace: On the job



STUDENT ELIGIBILITY CRITERIA

To be eligible for the **Certificate 3 Guarantee program**, individuals must:

- Be aged 15 years or over
- Be no longer at school (with the exception of school students in Years 10, 11 and 12 undertaking a VET in School (VETiS) program — see the VETiS fact sheet for more information)
- Permanently reside in Queensland
- Be an Australian citizen, Australian permanent resident (includes humanitarian entrant), temporary resident with the necessary visa and work permits on the pathway to permanent residency, or a New Zealand citizen
- Not hold, and not be enrolled in, a certificate III or higher-level qualification, not including qualifications completed at school and foundation skills training.

STUDENT INFORMATION:

- You will be enrolled with SITS directly and NO third-party arrangements are made.
- As a condition of receiving this funded training, you must complete a Student Employment Survey within three (3) months of completing or discontinuing their training and return to SITS.
- You will no longer be eligible for a government subsidised training place under the Certificate 3 Guarantee once you complete a certificate III level vocational qualification.
- SITS will take every possible action to ensure we support you throughout your training and assessment process. If at any point through-out your course you require any assistance or support, please discuss these needs with SITS staff and we will do our best to help. If you have any special needs, including Language and Literacy, learning, mobility, visual impairment or hearing please notify staff prior to enrolment to allow us to cater for your needs. SITS support services available to assist students to complete training. If you do not notify us of any condition that may affect your learning, we will not be able to assist you if the need arises.

REFUND POLICY

The policy of the organisation is at all times to be fair and equitable to registered students. Applications for refunds can be made to the Director or CEO of the organisation.

Certificate 3 Guarantee Program

Certificate 3 Guarantee Co-contribution refunds must be requested in writing 7 days prior to withdrawal. Withdrawal request must be made on the Withdrawal Request Form. This must be signed by the student and where applicable, referring 3rd Party. Units will be refunded on a unit-by-unit basis for all non-commenced units. Refunds will be processed via Electronic Funds Transfer (EFT) 7 days after the request has been received.

SITS will ensure that it will assist a student to complete the qualification once the student has enrolled with the organization

RPL/CT

Recognition of Prior Learning

Students may be eligible to apply for recognition of their chosen qualification by providing evidence of their previous training, employment experience or other life skills that meet qualification requirements. Successful applications may result in a reduced training time.

Credit Transfer

Students may be eligible to apply for credit transfer. This is where you can provide evidence of previous studies where there is equivalence to the units of competency within the course. *(Please refer to student handbook).*

UNITS OF COMPETENCY

Total number of units = 15

- 7 core units
- 8 elective units

These are listed below:

UNIT CODE	UNIT NAME
SITHIND201	Source and use information on the hospitality industry
SITXCOM201	Show social and cultural sensitivity
BSBWOR203B	Work effectively with others
SITHIND301	Work effectively in hospitality service
SITXHRM301	Coach others in job skills
SITXCCS303	Provide service to customers
SITXWHS101	Participate in safe work practices
SITXFSA101	Use hygienic practices for food safety
SITHFAB204	Prepare and serve espresso coffee
SITHFAB307	Provide table service of food and beverage
SITHFAB201	Provide responsible service of alcohol
BSBSUS201A	Participate in environmentally sustainable work practices
SITHACS101	Clean premises and equipment
SIRXSLS201	Sell products and services
SITXFIN201	Process financial transactions

CONTACT US

Step Into Training Services (SITS)

RTO No 91533: CRICOS Code 03474G

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