



SIT50416

Diploma of Hospitality Management

This Course is subsidised under the 2020-2021 Queensland VET Investment Plan administered by the Department of Employment, Small Business and Training's (DESBT)



DESCRIPTION

Our **SIT50416 Diploma of Hospitality Management** will allow you to gain the knowledge and undergo the training required to become a skilled manager in the hospitality industry.

You will learn practical skills tailored to working in the hospitality industry (Including Restaurants, Cafes, Hotels, Bars, Pubs and much more).

You'll learn and implement your skills throughout the duration of your training, to ensure you are ready for a career in the hospitality sector, where you can work as a departmental or small business manager.

CAREER OUTCOME

- Banquet or Function Manager
- Bar Manager
- Club Manager
- Front Office Manager
- Kitchen Manager

FEES

Domestic Full fee: \$5000

Co-Contribution Fee under Qld Higher Level Skills Program:

- | | |
|---|---|
| • Non – Concessional Student: | • Concessional Student: |
| \$ 2.00 PER UNIT - \$56.00 TOTAL | \$ 1.00 PER UNIT - \$28.00 TOTAL |

MODE OF DELIVERY

- Face to face
- Workplace: On the job

DURATION

12 Months



Proud to be a Queensland Government subsidised training provider

STUDENT ELIGIBILITY CRITERIA

To be eligible to enrol in the **Higher Level Skills Program**, prospective students must:

- Be aged 15 years or older
- Be no longer at school (with the exception of school students in Years 10, 11 and 12 undertaking a VET in School (VETiS) program — see the VETiS fact sheet for more information)
- Permanently reside in Queensland
- Be an Australian citizen, Australian permanent resident (includes humanitarian entrant), temporary resident with the necessary visa and work permits on the pathway to permanent residency, or a New Zealand citizen
- Not hold, and not be enrolled in, a certificate IV or higher-level qualification, not including qualifications completed at school and foundation skills training.

RPL/CT

Recognition of Prior Learning

Students may be eligible to apply for recognition of their chosen qualification by providing evidence of their previous training, employment experience or other life skills that meet qualification requirements. Successful applications may result in a reduced training time.

Credit Transfer

Students may be eligible to apply for credit transfer. This is where you can provide evidence of previous studies where there is equivalence to the units of competency within the course. *(Please refer to student handbook).*

LOCATION

- **QLD:** Logan Central

STUDENT INFORMATION:

- You will be enrolled with SITS directly and NO third-party arrangements are made.
- As a condition of receiving this funded training, you must complete a Student Employment Survey within three (3) months of completing or discontinuing their training and return to SITS.
- You will no longer be eligible for a government subsidised training place under the Higher Level Skills program once you complete a Certificate IV or Diploma level vocational qualification.
- SITS will take every possible action to ensure we support you throughout your training and assessment process. If at any point through-out your course you require any assistance or support, please discuss these needs with SITS staff and we will do our best to help. If you have any special needs, including Language and Literacy, learning, mobility, visual impairment or hearing please notify staff prior to enrolment to allow us to cater for your needs. SITS support services available to assist students to complete training. If you do not notify us of any condition that may affect your learning, we will not be able to assist you if the need arises.

REFUND POLICY

The policy of the organisation is at all times to be fair and equitable to registered students. Applications for refunds can be made to the Director or CEO of the organisation.

Higher Level Skills program

Higher Level Skills program co-contribution refunds must be requested in writing 7 days prior to withdrawal. Withdrawal request must be made on the Withdrawal Request Form. This must be signed by the student and where applicable, referring 3rd Party. Units will be refunded on a unit-by-unit basis for all non-commenced units. Refunds will be processed via Electronic Funds Transfer (EFT) 7 days after the request has been received.

SITS will ensure that it will assist a student to complete the qualification once the student has enrolled with the organization

UNITS OF COMPETENCY

Total number of units = 28

- 13 core units
- 15 elective units

These are listed below:

UNIT CODE	UNIT NAME
BSBDIV501	Manage diversity in the workplace
BSBMGT517	Manage operational plan
SITXCCS007	Enhance customer service experiences
SITXCCS008	Develop and manage quality customer service practices
SITXCOM005	Manage conflict
SITXFIN003	Manage finances within a budget
SITXFIN004	Prepare and monitor budgets
SITXGLC001	Research and comply with regulatory requirements
SITXHRM002	Roster staff
SITXHRM003	Lead and manage people
SITXMGT001	Monitor work operations
SITXMGT002	Establish and conduct business relationships
SITXWHS003	Implement and monitor work health and safety practices
SITXFSA001*	Use hygienic practices for food safety
SITHIND004	Work effectively in hospitality service
SITXWHS002	Identify hazards, assess and control safety risks
SITHFAB005	Prepare and serve espresso coffee
SITHIND001	Use hygienic practices for hospitality service
SITHIND002	Source and use information on the hospitality industry
SITHFAB016	Provide advice on food
SITHFAB002	Provide responsible service of alcohol
BSBSUS401	Implement and monitor environmentally sustainable work practices
SITXHRM001	Coach others in job skills
SITXFSA002	Participate in safe food handling practices
SITXFIN001	Process financial transactions
BSBWOR203	Work effectively with others
SITXINV004	Control Stock
SITXINV003	Purchase goods

CONTACT US

Step Into Training Services (SITS)

RTO No 91533: CRICOS Code 03474G

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